



SMG Group

HUNTER "Hunts" Service Contract

SERVICE DEPARTMENT – DOMESTIC PRICE SHEET & GUIDELINES (#081201D)

SMG HUNTER FOUNDRY MACHINERY CORPORATION

FIELD SERVICE RATES

	Contract Rate	Regular Rate	Special Rate
T = Travel Time	\$90/hr	\$120/hr.	\$120/hr.
TO=Overtime Travel Over 8 hrs. M-F or Sat, Sun and Holidays.	\$135/hr.	\$180/hr.	\$180/hr.
R = Day Shift (6 a.m. – 6 p.m., M-F)	\$120/hr.	\$145/hr	\$190/hr.
N = Night Shift (6 p.m. – 6 a.m., M-F)	\$145/hr	\$175/hr.	\$215/hr
O= Overtime (Over 8 hour shift per day)	Time+ 1/2	Time+ 1/2	Time+ 1/2
S= Saturdays	Time+ 1/2	Time+ 1/2	Time+ 1/2
SH= Sundays and Holidays	Double Time	Double Time	Double Time
Weekend Layover Stay Sat., Sun. or Holidays if no work performed	8 HOURS REGULAR TIME	8 HOURS REGULAR TIME	8 HOURS REGULAR TIME

A. Service Contract

The SMG Hunter Foundry Machinery SERVICE CONTRACT provides important operating bottom line benefits to Hunter molding equipment users. Additional savings are achieved through scheduling a minimum of two service calls for three days each in advance and planning combined trips. Accordingly, additional savings in the costs of service contract calls come through air travel savings through pre-planned trips. Hunter users with Service Contracts have priority scheduling over users without contracts (this can be beneficial and is also fair, since Service Contracts permit us to maintain trained service staff who are also available to fill emergency needs when they arise).

NOTE:

"SERVICE CONTRACT RATE" is offered at lower hourly rates and provides the same service as regular rates using a trained Hunter Technician with additional possible savings by preplanned combined trips.

B. Explanations of Service Rates

- "REGULAR RATE" is for:
 - Regular service by a Hunter Service Technician at standard rates.
 - Modifying or reworking equipment
- "SPECIAL RATE" is for:
 - Field instruction class instructor
 - Controls Engineer
 - Used equipment surveys
 - Special individual requests
- Rates are for a minimum of **8 hours per day**.
- SPLIT SHIFTS - By mutual agreement only
- An administrative fee of 15% will be added to the final invoice.



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- Travel time when **flying**:
 - Begins 2 hours prior to scheduled flight departure from and ends upon arrival
 - Also upon the departure from your foundry to arrival at destination.
- Travel time when **driving**:
 - Begins upon leaving point of origin and ends upon arrival at your foundry.
 - Also upon the departure from your foundry to the arrival at destination.

NOTE: Hunter will not assume or share responsibility, and will only provide at its discretion, service assistance for any equipment if the equipment or any part or component thereof shall have been altered by persons other than Hunter unless expressly authorized by Hunter or if the equipment is operated or installed contrary to Hunter's written instructions.

C. Contract Parts Rates

- **Hunter parts, as per the Hunter contract, will be 10% off for the duration of the contract.** Special parts rates are contingent on the scheduling of two service appointments for three days each. A \$200 parts discount is applicable post signing the "Hunts" contract.

D. Contract effective from date signed and twelve consecutive months after.

SERVICE CONTRACT ORDER FORM

Fill out and return to: **SMG HUNTER FOUNDRY MACHINERY**

520 Thomas Dr
Bensenville, IL 60106

Before leaving your plant on each visit, _____ will meet with the Hunter Service Technician to discuss the work accomplished and any recommendations such as parts.

** Please keep in mind that the actual date of each Service Contract call is coordinated by Hunter to coincide with other visits in your area as applicable. This results in savings in travel cost as outlined in our Service Contract Customer Services - Price Sheet & Guidelines (see attached).

ENCLOSE A PURCHASE ORDER (OR EQUIVALENT) WITH THIS HUNTER "HUNTS" SERVICE CONTRACT FORM

Signed _____

Position _____

Company Name _____

P.O. # _____

Date Contract Signed _____

Please check the months when visits are desired and the duration of each visit. A minimum of two visits, three days each, is required to be eligible for the Hunter "Hunts" Service Contract.

() January	() days	() July	() days
() February	() days	() August	() days
() March	() days	() September	() days
() April	() days	() October	() days
() May	() days	() November	() days
() June	() days	() December	() days